



Frost/Conrad/Hopps

PROPERTY UPDATE: 05 January 2022

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Leak remedial works update

Dear Residents,

I trust you are well.

Due to unforeseen circumstances, the leak remedial works have been rescheduled for 12 January 2022.

Due to scheduled remedial works, there will be a temporary water loss between 08:00 -17:00.

Our operatives will endeavour to carry out the necessary remedial works to restore water to all residents as quickly as possible.

Apologies for the inconvenience you may incur, and thank you for your patience.

Kind Regards

Sean

PROPERTY UPDATES

USEFUL RESOURCES

NEW CUSTOMER AREA: www.crabtreeproperty.co.uk/new-customers/

HELP CENTRE: www.crabtreeproperty.co.uk/help-centre/

FAQ: www.crabtreeproperty.co.uk/help-centre/faq/

H&S: www.crabtreeproperty.co.uk/help-centre/health-safety/

CONTACT DETAILS

GENERAL ENQUIRIES: welcome@crabtreeproperty.co.uk

ACCOUNTS ENQUIRIES: accounts@crabtreeproperty.co.uk

CONVEYANCING ENQUIRIES: conveyancing@crabtreeproperty.co.uk

CUSTOMER SERVICE: customerexperience@crabtreeproperty.co.uk



Access your account whenever you want

with your online portal

- ▶ View your day-to-day account details
- ▶ Make secure payments
- ▶ Download your documents
- ▶ Report repairs & sign up for email alerts

www.crabtreeproperty.co.uk/new-customers/your-portal

