



Pulse Estate

**PROPERTY UPDATE:** 29 November 2021

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## Drainage blockages

Dear Residents,

I trust you are well.

Due to ongoing drainage issues onsite stemming from the Blood Bank, we have instructed our contractors to attend the site this evening and remain onsite until the relevant persons have repaired the affected drainage.

Our contractors will be providing a tanker that will continuously suck the waste backflow, thus eliminating any overspill in public areas, including removing all overspills at the rear of Theodor.

The Colindale dale team will also continue to liaise with the Blood Bank facility management team to keep residents better abreast of the necessary process involved concerning ensuring the required remedial works are completed by qualified persons as a matter of urgency.

Thank you for your patience and cooperation.

Kind Regards

Sean

PROPERTY UPDATES

## USEFUL RESOURCES

**NEW CUSTOMER AREA:** [www.crabtreeproperty.co.uk/new-customers/](http://www.crabtreeproperty.co.uk/new-customers/)

**HELP CENTRE:** [www.crabtreeproperty.co.uk/help-centre/](http://www.crabtreeproperty.co.uk/help-centre/)

**FAQ:** [www.crabtreeproperty.co.uk/help-centre/faq/](http://www.crabtreeproperty.co.uk/help-centre/faq/)

**H&S:** [www.crabtreeproperty.co.uk/help-centre/health-safety/](http://www.crabtreeproperty.co.uk/help-centre/health-safety/)

## CONTACT DETAILS

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**ACCOUNTS ENQUIRIES:** [accounts@crabtreeproperty.co.uk](mailto:accounts@crabtreeproperty.co.uk)

**CONVEYANCING ENQUIRIES:** [conveyancing@crabtreeproperty.co.uk](mailto:conveyancing@crabtreeproperty.co.uk)

**CUSTOMER SERVICE:** [customerexperience@crabtreeproperty.co.uk](mailto:customerexperience@crabtreeproperty.co.uk)



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