

77-115 Conrad – 46-60 Felix – 62-118 Felix 23 -39
Fletcher

PROPERTY UPDATE: 24 February 2022

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CONTACT CRABTREE:

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Access systems remedial works

Dear Residents,

I trust you are well.

Please note the door access systems remedial works will take place on the below dates.

- 77-115 Conrad - 21-23 March 2022 (Access required)
- 62-118 Felix - 28 March -04 April 2022 (Access required)
- 46-60 Felix - 05-07 April 2022 - (Access required)
- 22 -39 Fletcher 15-16 March 2022 – (Access not needed)

Concerning the above properties that require access, please provide a date and time for the above blocks marked access required via the below email address? However, this will be on a first-come service.

colindale@crabtreeproperty.co.uk

The engineer will be onsite from 09:00 am until 16:30 Monday to Friday.

Additionally, we estimate it will take 30-40 minutes to complete the works per property.

Please note if the residents do not provide access on the above dates, further action will be taken, including incurring the cost for the engineer to return to the site.

Our contractors will provide each of the above properties with two fobs per household which will be left in your post box on completion of works. 2 additional fobs can be purchased via the below email address. However, please note only four fobs are permitted per household.

The above remedial works are taking place because the current systems are no longer operational, and the parts are no longer available as the parts required are now discontinued.

The new systems will allow for a faster turnaround time for fobs to be programmed onsite, including quarterly checks for unused fobs, which will be suspended if not used for three months, to ensure unauthorised access is not permitted.

colindale@crabtreeproperty.co.uk

Kind regards

Sean

PROPERTY UPDATES

USEFUL RESOURCES

NEW CUSTOMER AREA: www.crabtreeproperty.co.uk/new-customers/

HELP CENTRE: www.crabtreeproperty.co.uk/help-centre/

FAQ: www.crabtreeproperty.co.uk/help-centre/faq/

H&S: www.crabtreeproperty.co.uk/help-centre/health-safety/

CONTACT DETAILS

GENERAL ENQUIRIES: welcome@crabtreeproperty.co.uk

ACCOUNTS ENQUIRIES: accounts@crabtreeproperty.co.uk

CONVEYANCING ENQUIRIES: conveyancing@crabtreeproperty.co.uk

CUSTOMER SERVICE: customerexperience@crabtreeproperty.co.uk



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