



23\_39 Fletcher

**PROPERTY UPDATE:** 25 January 2022

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## **23\_39 Fletcher \_ Access systems upgrade**

Dear Residents,

I trust you are well.

Please note the following access systems will be undergoing remedial works on 03 February 2022 and will be completed on the same day by our approved contractor.

- **23-39 Fletcher**

Please note we will issue two new door entry fobs per apartment at no cost on 02 February 2022, which will be left in your post box. Therefore, please disregard the previous door entry fobs from 03 February 2022 as they will no longer gain you entry to the above block.

I would also kindly note. I will be performing six-monthly checks cornering door entry fobs not used, which may result in residents' fobs being suspended if not used within three months until I receive a response from the leaseholder. This ensures that previous residents are not accessing the above block when not permitted.

Please note to purchase additional fobs. It will cost £10 for one door entry fob and £15 for two. However, only four-door entry fobs are permitted per household.

Thank you for your patience and corporation in advance.

Kind regards

Sean

PROPERTY UPDATES

## USEFUL RESOURCES

**NEW CUSTOMER AREA:** [www.crabtreeproperty.co.uk/new-customers/](http://www.crabtreeproperty.co.uk/new-customers/)

**HELP CENTRE:** [www.crabtreeproperty.co.uk/help-centre/](http://www.crabtreeproperty.co.uk/help-centre/)

**FAQ:** [www.crabtreeproperty.co.uk/help-centre/faq/](http://www.crabtreeproperty.co.uk/help-centre/faq/)

**H&S:** [www.crabtreeproperty.co.uk/help-centre/health-safety/](http://www.crabtreeproperty.co.uk/help-centre/health-safety/)

## CONTACT DETAILS

**GENERAL ENQUIRIES:** [welcome@crabtreeproperty.co.uk](mailto:welcome@crabtreeproperty.co.uk)

**ACCOUNTS ENQUIRIES:** [accounts@crabtreeproperty.co.uk](mailto:accounts@crabtreeproperty.co.uk)

**CONVEYANCING ENQUIRIES:** [conveyancing@crabtreeproperty.co.uk](mailto:conveyancing@crabtreeproperty.co.uk)

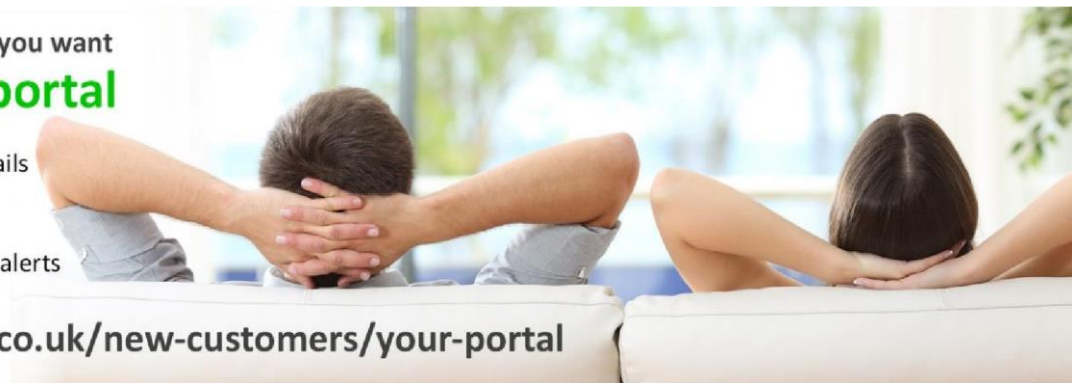
**CUSTOMER SERVICE:** [customerexperience@crabtreeproperty.co.uk](mailto:customerexperience@crabtreeproperty.co.uk)

Access your account whenever you want

### with your online portal

- ▶ View your day-to-day account details
- ▶ Make secure payments
- ▶ Download your documents
- ▶ Report repairs & sign up for email alerts

[www.crabtreeproperty.co.uk/new-customers/your-portal](http://www.crabtreeproperty.co.uk/new-customers/your-portal)



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