PROPERTY UPDATES

Colindale Pulse

1-20 Fletcher & 3-26 Theodor

PROPERTY UPDATE: 28 March 2022

Estate Manager: Sean Harper

Phone: 07880887641

Email: pulsemanager@outlook.com CONTACT CRABTREE:

colindale@crabtreeproperty.co.uk

Fire alarm installation

Dear Residents,

I trust you are well.

Optimum Fire will be returning to the development on the 5th & 6th April 2022 to the properties that did not permit entry for a detector installation by Optimum Fire on the previous visit on 22nd March 2022.

The contractors will be on-site between 09:00 – 17:00 and will require access to the properties which failed to provide access on the 22nd March 2022. The contractor estimates the installation to take circa 20-30 minutes per apartment.

We kindly ask residents to contact the below email address to make an appointment for when access could be permitted. Please note appointments are on a first-come, first-serve basis.

colindale@crabtreeproperty.co.uk

Please note that the Contractors returning to site has incurred a returning cost. These costs will be recharged to the properties that failed to provide access or communication.

The team implores leaseholders/ tenants to contact the email address above to confirm access on the 5th & 6th April 2022 with a preferred time or notify if not available. If no contact is made, further contractor return costs will be recharged, and action will be taken to gain access to the property. These are avenues the team would like to avoid.

Kind Regards

Pulse Team.

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PROPERTY UPDATES

USEFUL RESOURCES

NEW CUSTOMER AREA: www.crabtreeproperty.co.uk/new-customers/

HELP CENTRE: www.crabtreeproperty.co.uk/help-centre/

FAQ: www.crabtreeproperty.co.uk/help-centre/faq/

H&S: www.crabtreeproperty.co.uk/help-centre/health-safety/

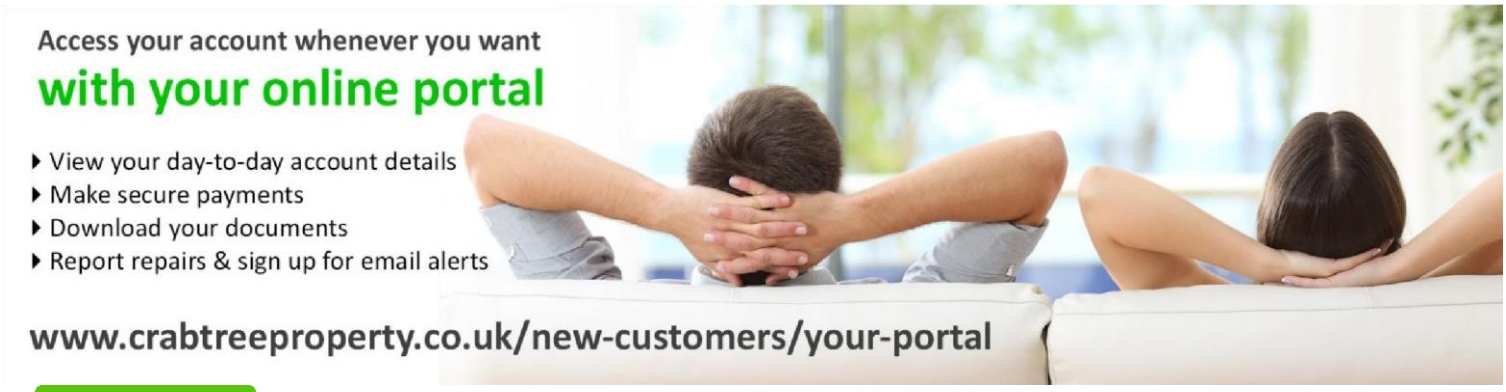
CONTACT DETAILS

GENERAL ENQUIRIES: welcome@crabtreeproperty.co.uk

ACCOUNTS ENQUIRIES: accounts@crabtreeproperty.co.uk

CONVEYANCING ENQUIRIES: conveyancing@crabtreeproperty.co.uk

CUSTOMER SERVICE: customerexperience@crabtreeproperty.co.uk



SCAN ME

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